



**San Francisco Lesbian, Gay, Bisexual, Transgender Community Center
Volunteer Spotlight**

May 2011

Ronnie Dickens

Ronnie takes the scepter for the month of May for his tireless commitment to the Cyber Center Program. As one of the two current volunteer mentors, Ronnie has contributed hours in facilitating new volunteer trainings and coaching prospective volunteers, on top of his recurring schedule at the Cyber Center. He assists Cyber Center visitors and users on their inquiries with patience and cheer. He works well with his fellow volunteers and the Volunteer Coordinator, often taking the initiative to take on additional tasks. His willingness to work in a team and diligence in working independently make him a delightful colleague.



Ronnie decided to volunteer because he saw a need to have the computer resource center consistently open to those who need it recreationally or those whose well-being depended on access to technology. Ronnie, an Oakland native, capitalized on decades of volunteer experience: from his years as a basketball, football, and baseball coach to kids, to assisting with senior exercise and nutrition programs. He juggles the responsibilities of being a married father of three kids, learning how to be a good role model to his granddaughter, and enduring the demands of attending school for an LVN licensure.

From a regular user to a seasoned mentor, he credits the Center and the Volunteer Program for enabling him to not only meet folks from all over the world, but also work with individuals whom he would not normally come across with. The Center's Volunteer Program is proud and lucky to call Ronnie a strong ally to the community!